

Adult social care Trade Associations meeting



14 December 2016

Agenda



No.	Agenda item	Lead	Time
1.	Welcome and introductions	Debbie Ivanova	10.00
2.	Minutes and actions from last meeting	Debbie Ivanova Charlie Monger	10.05
3.	Ratings and updates	Debbie Ivanova	10.15
4.	Issues raised by Trade Associations	Debbie Ivanova	10.30
5.	Rating reviews Q&A	John Forrest	10.45
6.	Market Oversight update	Stuart Dean	11.05.
7.	AOB	Debbie Ivanova	11.25

Welcome and introductions

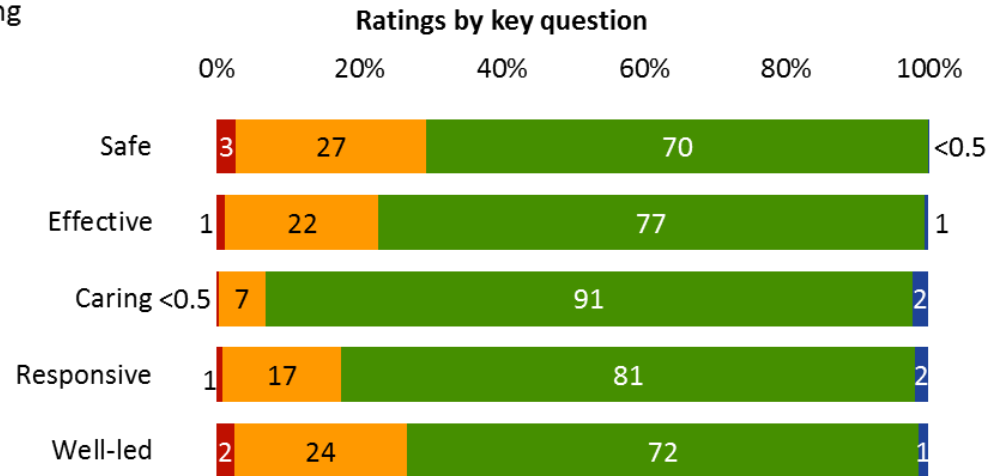
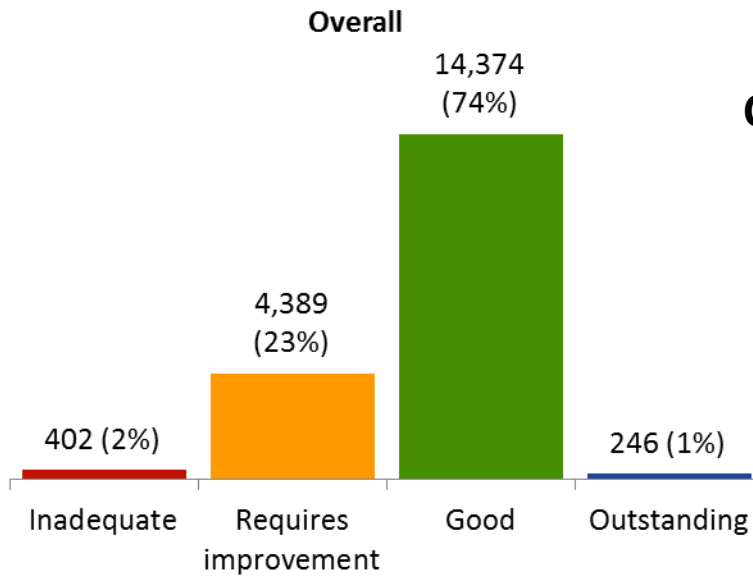
Minutes and actions from last meeting

Ratings and updates

Current ratings overall and by key question for active locations

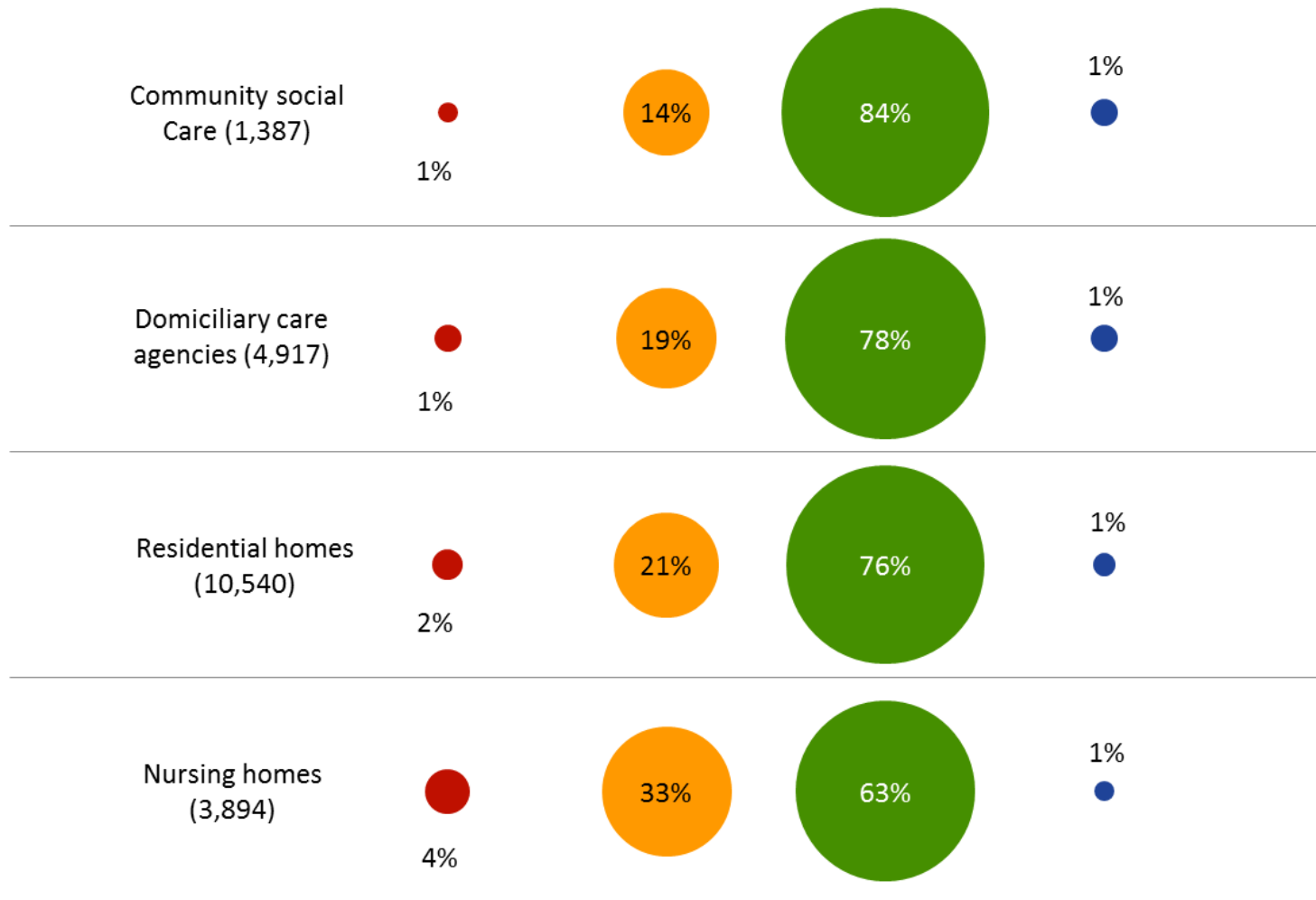


Current ratings published up to 01/12/2016

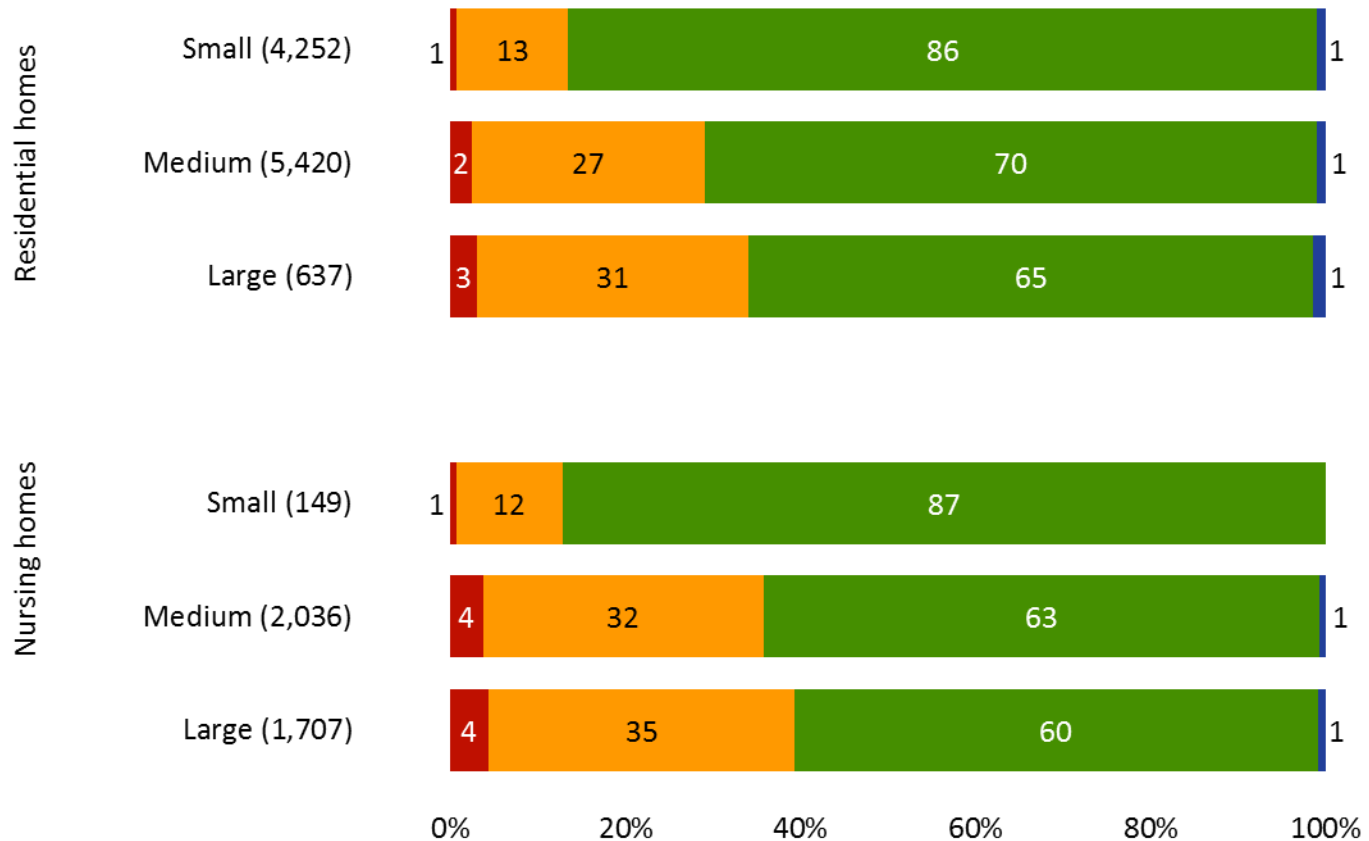


Note: Figures in chart are percentages

Current overall ratings by service type

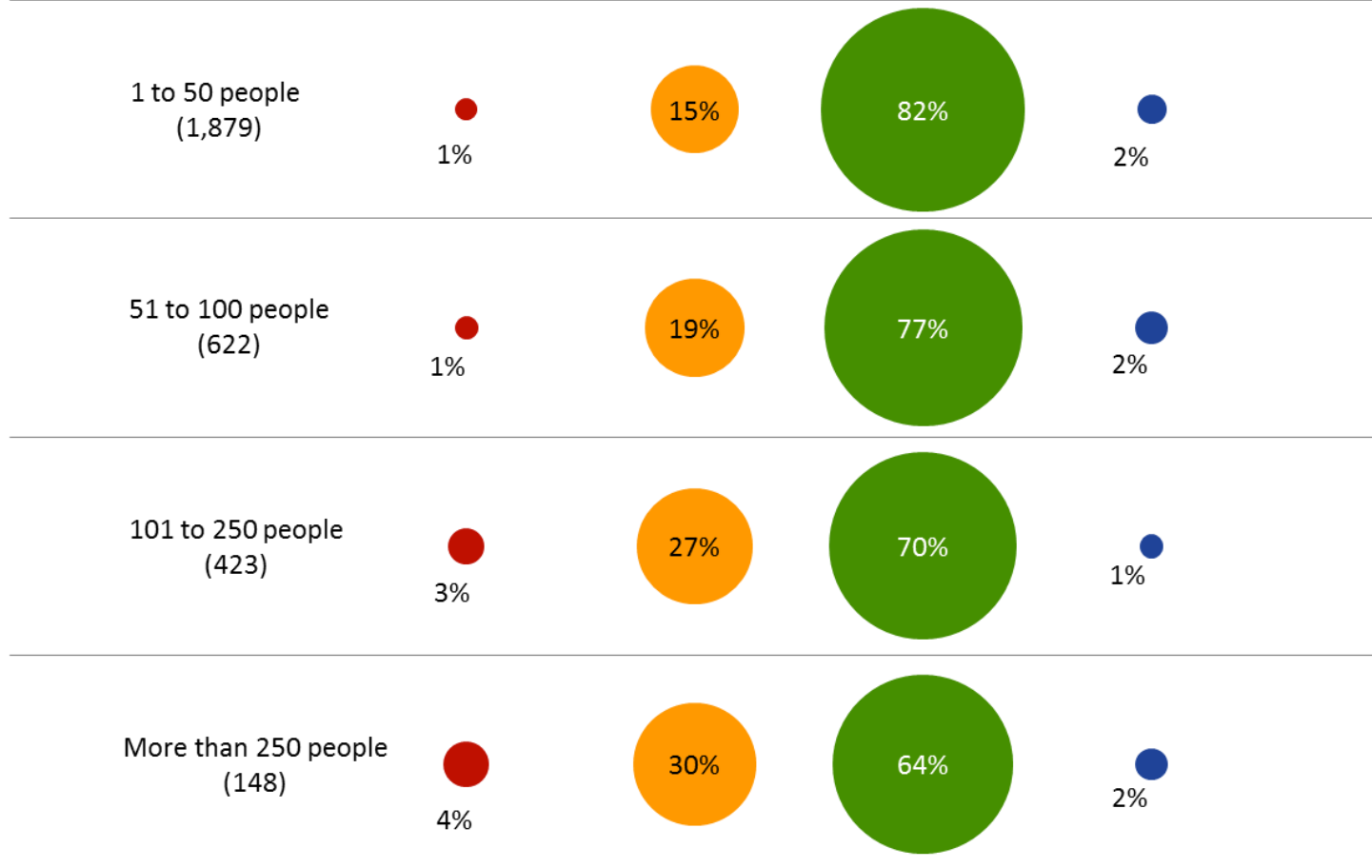


Current overall ratings by size of care home



Small = 1-10 beds, Medium = 11-49, Large = 50+

Current overall ratings by size of domiciliary care agency

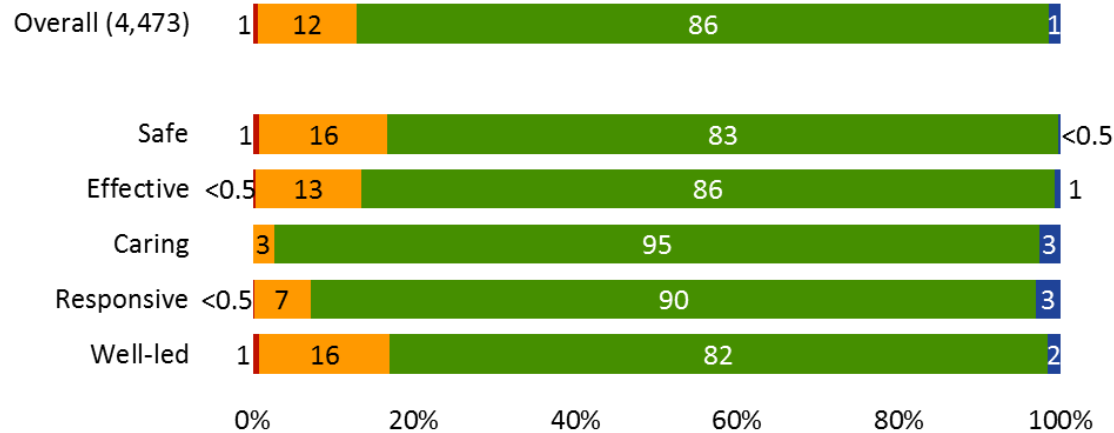


The above chart presents data we have for DCA locations that have been rated and the number of people using the service. There is a trend suggesting that locations providing care to a smaller number of people are performing better than larger services. This analysis is based upon 3,072 rated DCA locations.

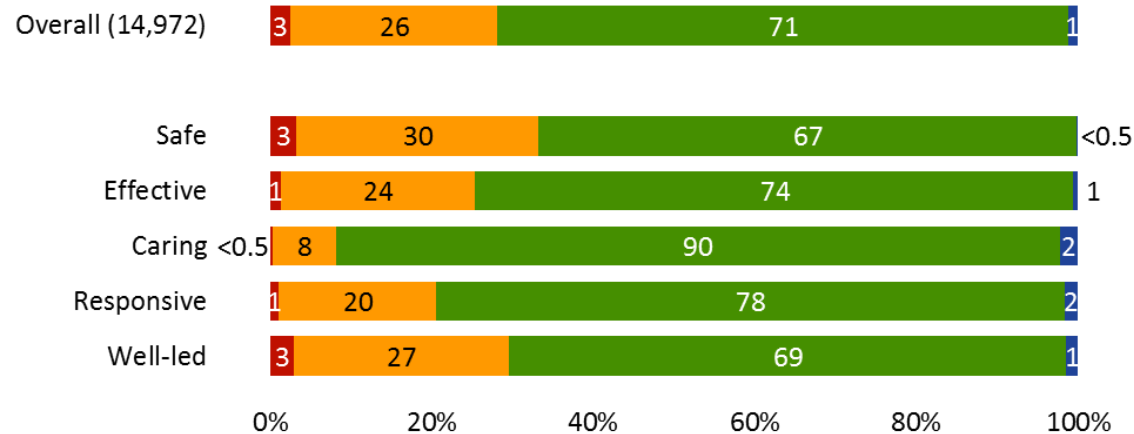
Current overall ratings by services with and without learning disability specialism



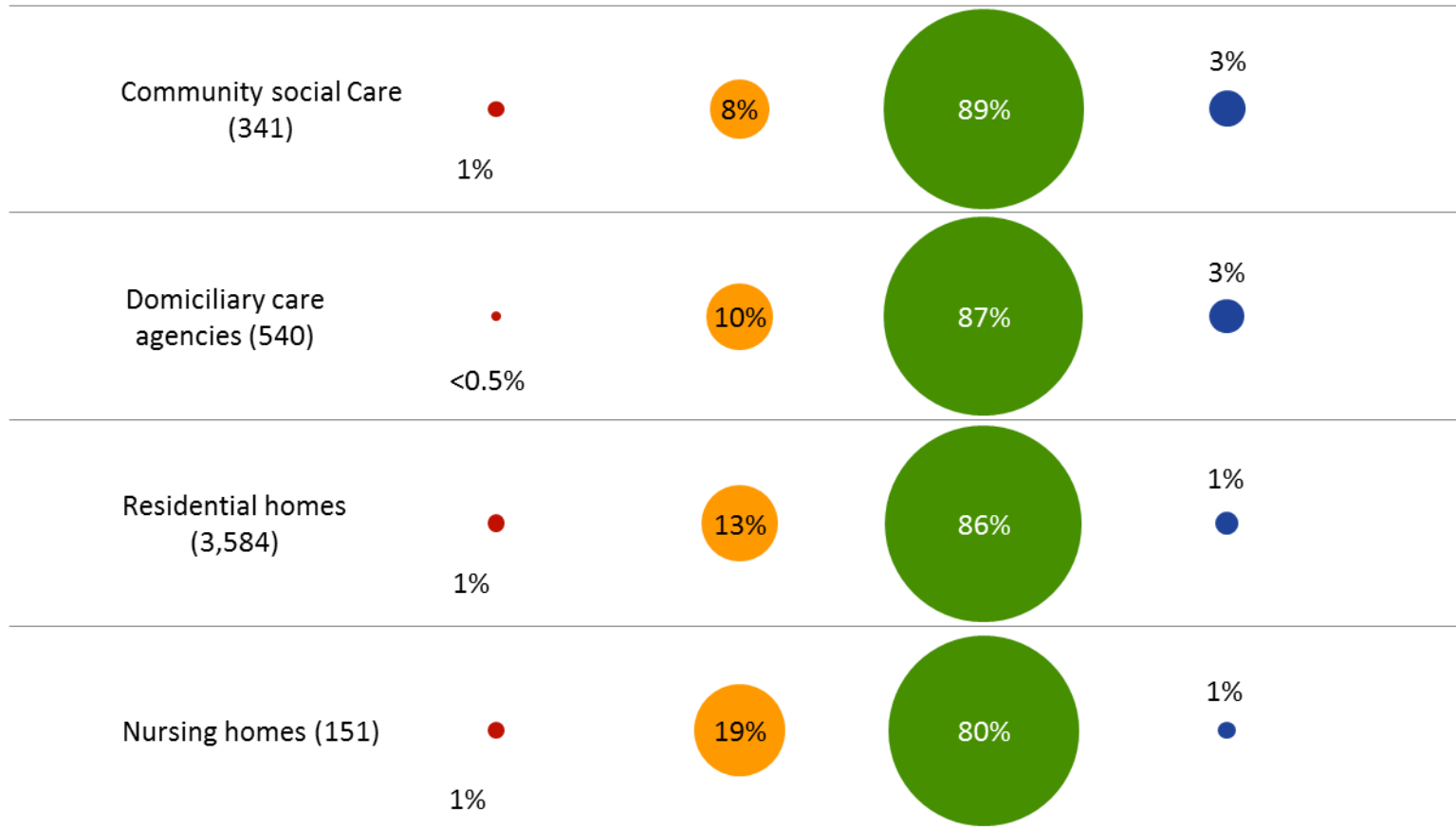
ASC locations with learning disability specialism



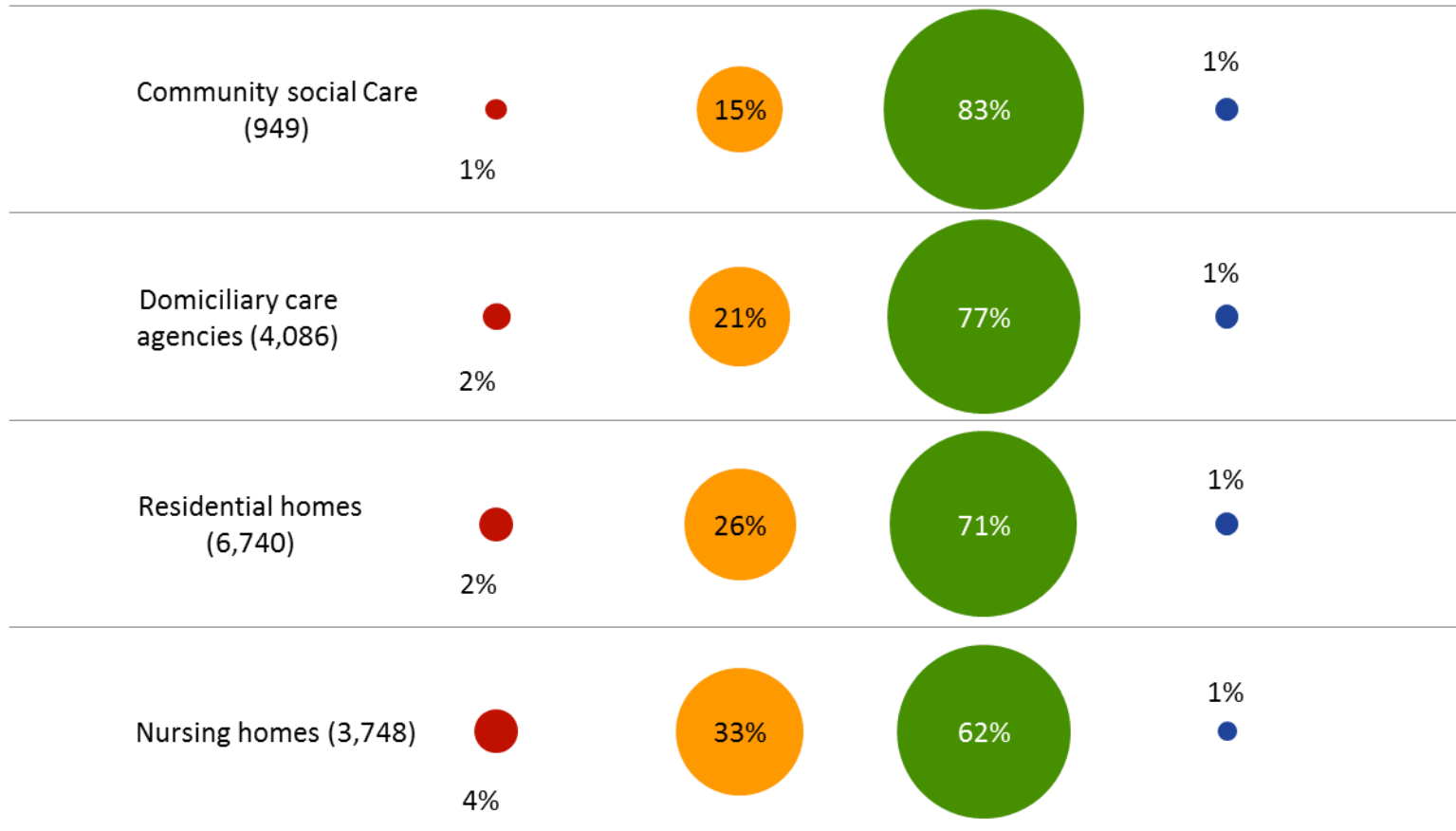
ASC locations without learning disability specialism



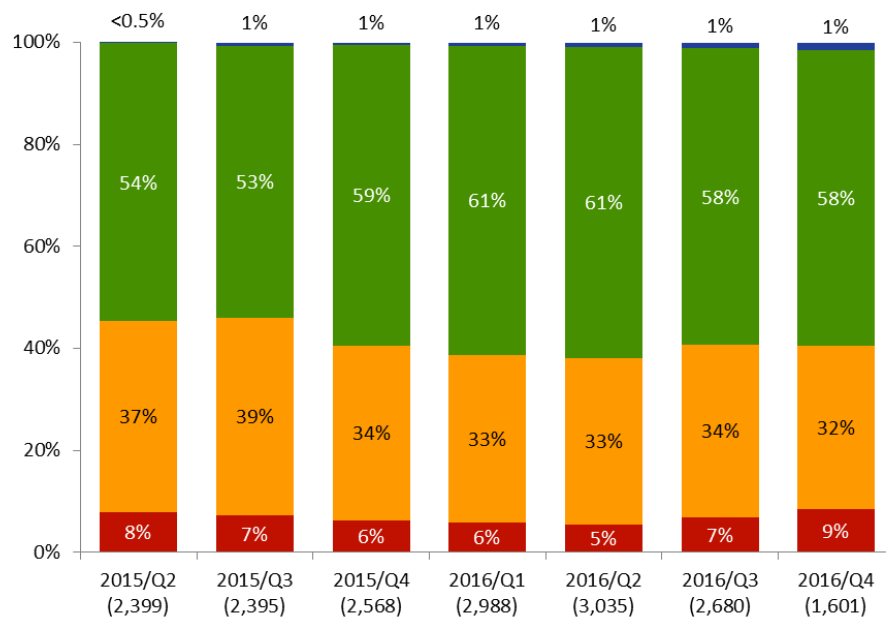
Current overall ratings by type of services with learning disability specialism



Current overall ratings by type of services without learning disability specialism

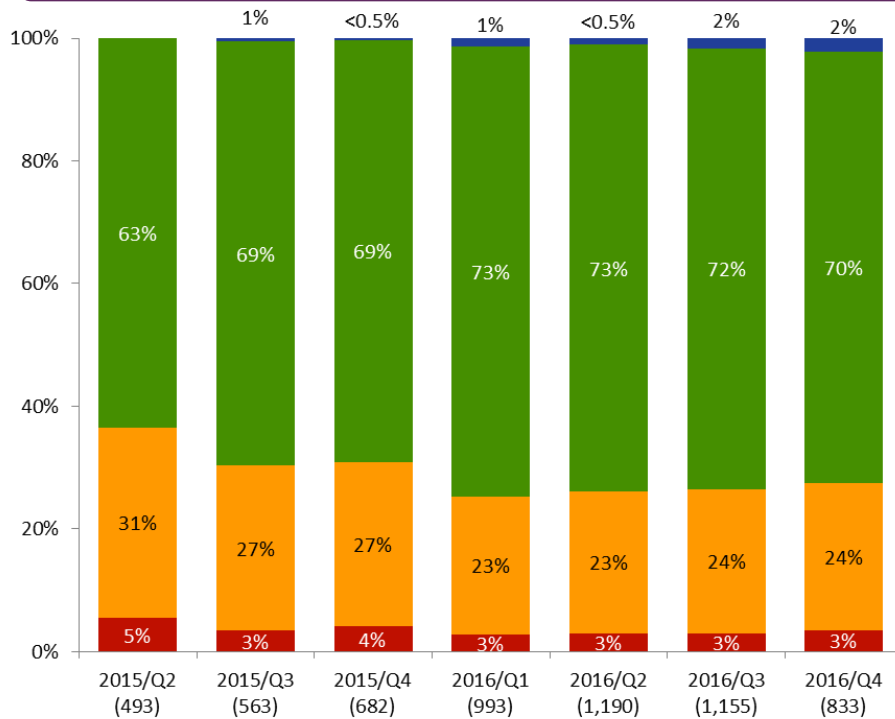


Overall ratings by publication quarter – Residential social care



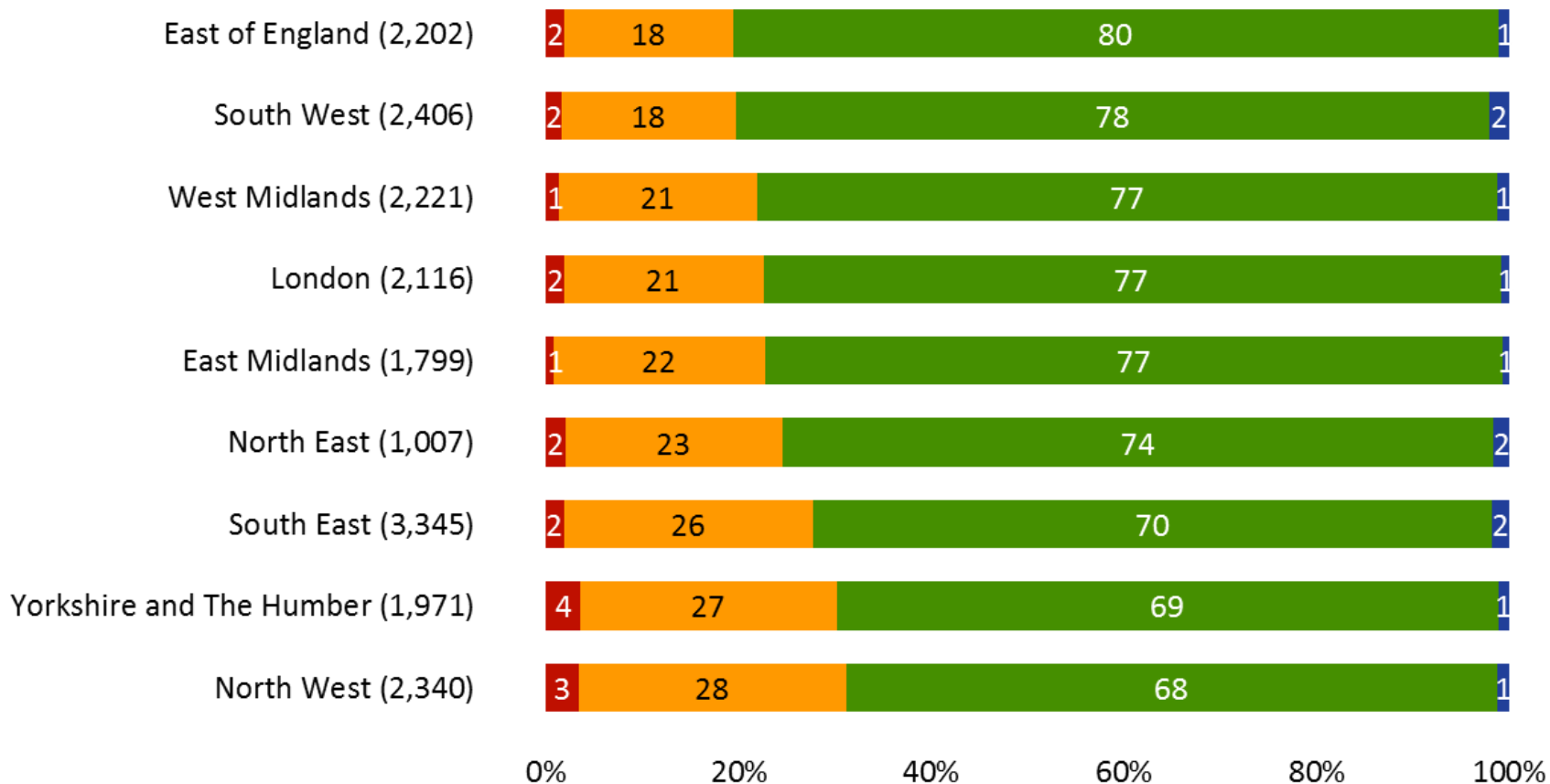
Residential social care ratings, by publication quarter				
Calendar quarter	Inadequate	Requires improvement	Good	Outstanding
2015 Q2	191	898	1,306	4
2015 Q3	174	929	1,277	15
2015 Q4	163	877	1,515	13
2016 Q1	177	979	1,814	18
2016 Q2	165	992	1,849	29
2016 Q3	186	905	1,557	32
2016 Q4	137	511	930	23

Overall ratings by publication quarter – Community social care



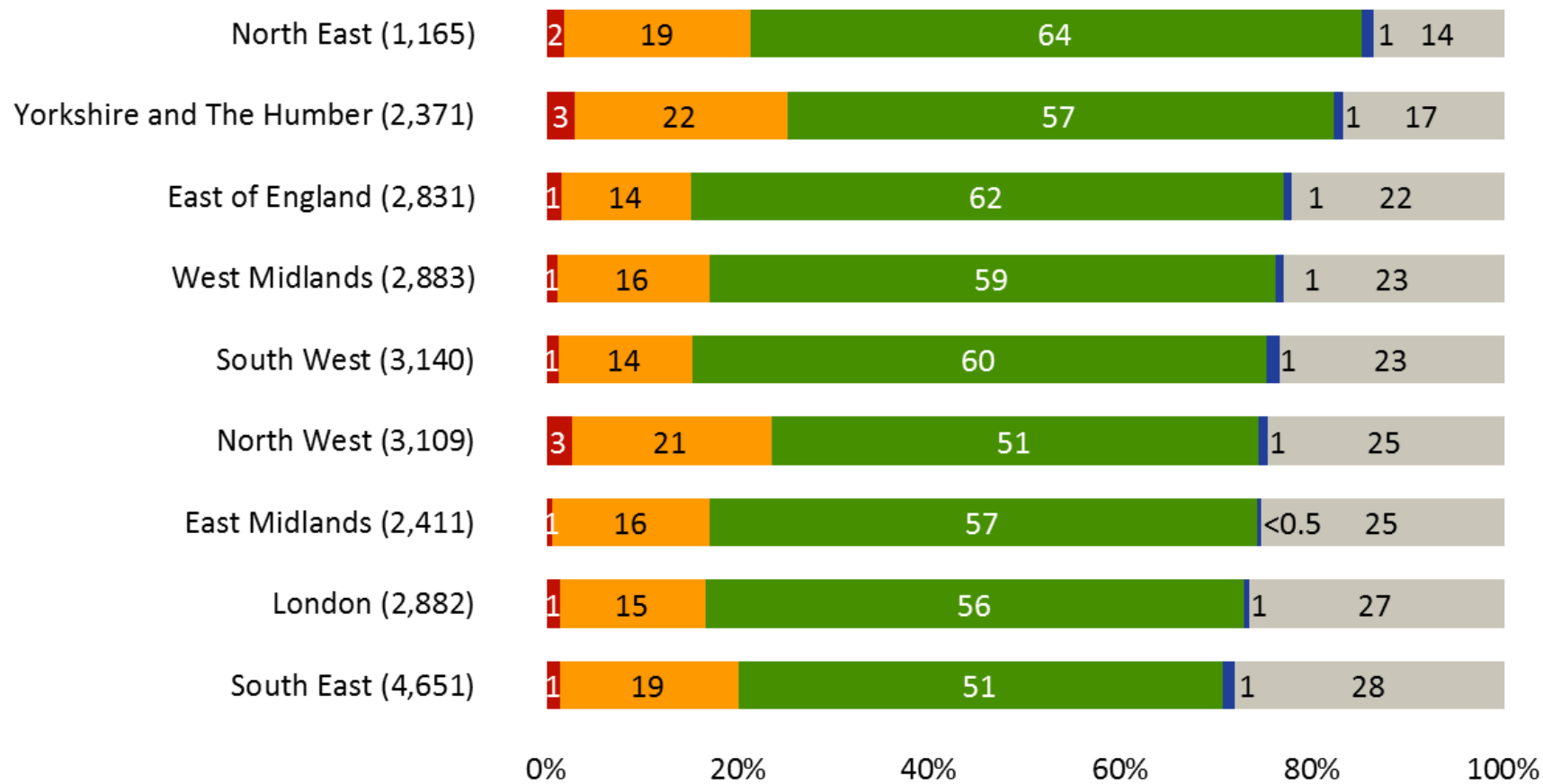
Community social care ratings, by publication quarter				
Calendar quarter	Inadequate	Requires improvement	Good	Outstanding
2015 Q2	27	153	313	0
2015 Q3	19	152	389	3
2015 Q4	28	183	469	2
2016 Q1	27	224	729	13
2016 Q2	35	276	866	13
2016 Q3	34	272	830	19
2016 Q4	29	199	586	19

Overall ratings by region (rated locations)



Figures in chart are percentages of rated locations

Overall ratings by region (all locations)

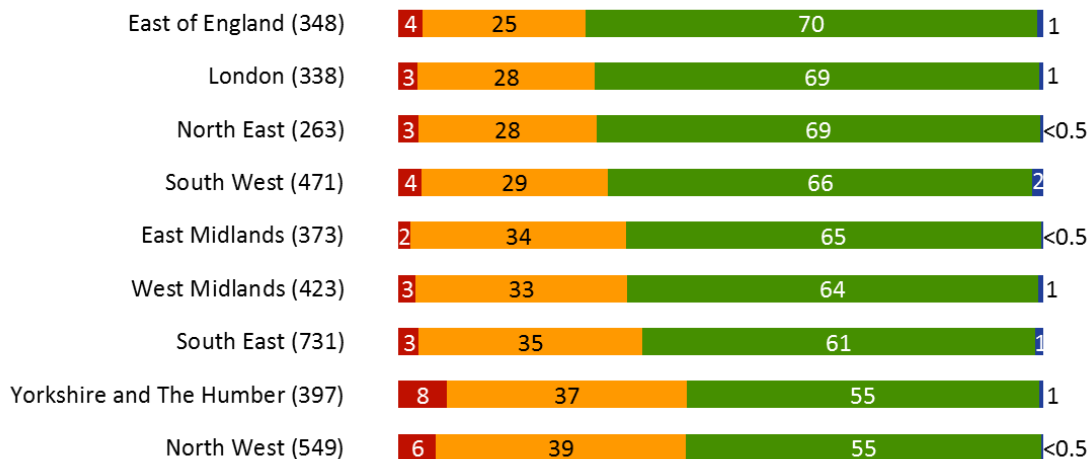


Figures in chart are percentages of all locations with the grey % being location not yet rated

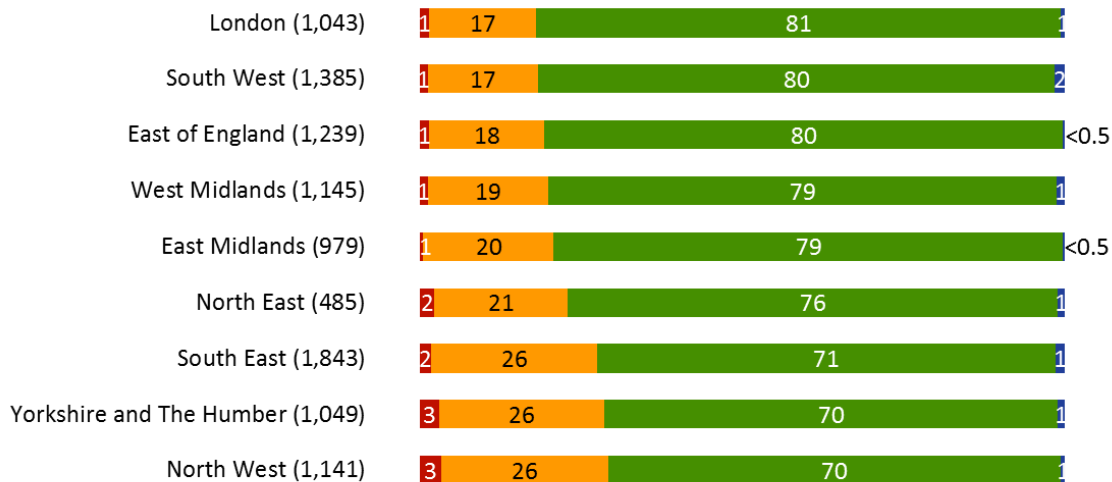
Nursing and Residential ratings by region



Nursing homes



Residential homes



Figures in chart are percentages of rated locations

- Expected to launch Friday 16 December 2016
- Run until Friday 10 February 2017

This is the first of two phases of consultation, and is seeking views on our proposals for:

- How we will regulate new and complex types of providers
- Changes to our assessment frameworks, moving from 11 frameworks to two; one for health services and one for adult social care services
- Strengthening our policy position on registration of services for people with a learning disability or autism
- A more targeted and intelligence driven approach to regulating NHS trusts
- Developing quality ratings for NHS trusts and other complex providers

Issues raised by Trade Associations

Rating reviews – Q&A

John Forrest, Ratings Review Manager

Rating review outcomes (to 4 November 2016)



Outcome	Adult social care
Review ongoing or paused by external factors	13
No review:	
Request submitted too late	2
Withdrawn	7
Resolved by consent	10
Closed – no grounds	201
Correct rating process not followed:	
Rating(s) increased *	18
Rating(s) decreased *	1
Mixed outcome (ratings increased and decreased) *	0
No change to rating(s)	31
Total	283

*The data shows changes to any rating at the core service / key question level.

Market Oversight update (verbal)

Stuart Dean, Corporate Provider and Market Oversight Director

AOBs