

### **Ratings challenged by providers through the Ratings Review process**

Please see the table below. Rounding accounts for the fact that the top row does not sum to 100%.

| <b>Sector</b> | <b>Description (expressed as % of)</b>                       | <b>Good</b> | <b>Requires Improvement</b> | <b>Inadequate</b> |
|---------------|--|-------------|-----------------------------|-------------------|
| ASC           | Proportion of reviews requested from this rating             | 39%         | 50%                         | 10%               |
|               | Proportion of locations with this rating requesting a review | 1%          | 3%                          | 4%                |

These figures we last collated some time ago for the purpose of internal modelling of future demand and do not form part of our standard reporting. However, we consider they are still representative of the range of requests that come into the team today.