

Adult social care Trade Associations meeting



14 June 2017

Agenda



No.	Agenda item	Lead	Time
1.	Welcome and introductions	Sue Howard	10.00
2.	Minutes and actions from last meeting	Sue Howard Gabrielle Jones	10.05
3.	Ratings and updates	Sue Howard	10.15
4.	Issues raised by Trade Associations	Sue Howard	10.25
5.	Provider survey results	Alice Rawcliffe	10.35
6.	Market Oversight	Stuart Dean	11.05
9.	AOB	Sue Howard	11.25

Welcome and introductions

Minutes and actions from last meeting

Ratings and updates

Current ratings published up to 02/06/2017

(Ratings slides shared with Trade Associations in advance of the meeting, hard copies distributed with papers)

Consultation 1

- The response to our first next phase consultation, which was open between December 2016 and February 2017, was published on 12 June
- The feedback we received produced a number of themes:
 - the need to ensure clarity, consistency and transparency in implementing the changes
 - flexibility in our approach
 - proportionate regulation and closer and more collaborative working with other organisations at local and national level

Consultation 1

Key changes affecting adult social care providers:

Assessment framework for adult social care services

- The two assessment frameworks for adult social care have been merged into a single assessment framework
- New content has been added to the assessment framework to strengthen specific areas and reflect current practice. There are no additional requirements for providers – the changes are to clarify what we currently look at
- New assessment framework to be introduced in November 2017

Consultation 1

Key changes affecting adult social care providers:

Updated guidance for services for people with a learning disability and/or autism

- We have changed the status of the Registering the Right Support guidance to statutory guidance
- This imposes a statutory duty on providers to take account of this policy and wider government guidance when designing and developing their service for people with a learning disability and / or autism
- We encourage you to read the full consultation response for detail on the concerns raised

Consultation 2

- Consultation open between Monday 12 June and Tuesday 8 August
- This consultation seeks views on specific proposals for how we will:
 - regulate primary medical services and adult social care services
 - improve the structure of registration, and clarify our definition of registered providers
 - monitor, inspect and rate new models of care and large or complex providers
 - use our unique knowledge to encourage improvements in the quality of care in local areas
 - carry out our role in relation to the fit and proper persons requirement

Consultation 2

- If you would like to share your views, please read and respond to the consultation at <http://www.cqc.org.uk/nextphase>
- If you have any questions about this consultation, please email nextphase@cqc.org.uk

Adult social care end of programme report: update



- The adult social care external co-production group gave feedback on the outstanding case studies featured in the report at the 17 May meeting
- An editorial panel of Experts by Experience met on 25 May to review the whole draft report and ensure the voice of people using services is reflected in it
- The final report is expected to publish on Wednesday 28 June

Issues raised by Trade Associations

Provider survey results

Alice Rawcliffe, Head of Provider Engagement

- The provider survey is conducted annually and all registered providers are invited to respond
- Since March 2012 we have asked a set of core questions in order to track changes in providers' knowledge, understanding and opinion of CQC – this is the last time we will run the survey in its current form
- This year's ran between 12 January – 2 February 2017; we reduced the number of overall questions to 15, focusing on 3 key areas:
 - providers' experience of inspection
 - our strategic approach
 - our reports and publications

Market Oversight

Stuart Dean, Director of Corporate Providers and
Market Oversight

AOB