What does e-Learning for Healthcare offer?

Health Education England e-Learning for Healthcare (HEE e-LfH) works in partnership with the NHS and professional bodies to support patient care by providing e-learning to educate and train the health and social care workforce. All content is nationally quality-assured and available free of charge to all relevant users in health and social care (including care homes run by the independent sector).

The programmes are available on the e-LfH Hub which records user activity, enabling learners to run reports on all their learning activity and build a transferable life-long learning portfolio. Access to the whole library of content is available 24/7 from any device with an internet connection.

How to access e-Learning for Healthcare programmes

- All social care staff

Access to e-LfH content is available to all social care staff in England whose employers are registered with the Skills for Care National Minimum Data Set for Social Care (NMDS-SC). Every employer providing NMDS-SC workforce information to Skills for Care has been given a user registration code for their staff. This code enables you to self-register for access to e-LfH resources. Please contact your employer for more details about the registration code. For information about registering your organisation with the NMDS-SC your employer should access www.nmds-sc-online.org.uk or contact the Skills for Care Support Service on 0845 8730129.

If you have a registration code, you can register by clicking here.

- Care home / hospice staff

There are two parts to the registration process:
1. Obtaining a registration code for the care home/hospice
2. Registration by members of staff who wish to use the e-LfH resources

1. Obtaining a registration code for the care home/hospice: Registration codes are issued by e-LfH for each care home/hospice (not for each organisation). To obtain this registration code **the manager should**:
  ➢ Go to: https://portal.e-lfh.org.uk/support/
  ➢ Select 'Registration' then 'Next'
  ➢ Complete the 'General Information' section with **their** name and email address
  ➢ Do not amend the fields that are marked 'Registration Query' or 'Additional Information'
  ➢ In the next section, under 'Subject Heading' enter *Request for care home/hospice registration code*
  ➢ In the 'Message' section enter the full name and address (including postcode) of the care home/hospice, and press 'Submit'

2. **Registration by members of staff:** You need to obtain the registration code for your care home/hospice **from your manager** before you can register. Once you have received the registration code you can register for access to the e-LfH Hub:
  ➢ Go to https://portal.e-lfh.org.uk/Register
  ➢ Enter your e-mail address
  ➢ Select 'I am a care home or hospice worker' (other options are available)

- ➢ Enter the postcode of the care home or hospice you work in and select the correct option from the drop-down list presented to you
- ➢ Enter the registration code provided to you by your employer
- ➢ Select 'Register'
- ➢ Follow the instructions on the screen to complete your registration
- ➢ You will receive an email with your username and password
- ➢ Log in

- Anyone eligible for an NHS OpenAthens account

You can access e-LfH content and a range of other content provided by the NHS via OpenAthens. To check your eligibility, and register for an NHS OpenAthens account, visit: https://www.nice.org.uk/about/what-we-do/evidence-services/journals-and-databases/openathens/openathens-eligibility

- If your organisation uses a Learning Management System to host and launch e-learning courses

Access to **some of our content** will be made available to external organisations to launch from their own Learning Management Systems (LMS) via the AICC e-learning session communication standard. This will enable the external LMS to record launching, duration, score and status of sessions held on e-LfH's content server.

Visit our AICC page to get started on setting up your local LMS with our AICC content: https://portal.e-lfh.org.uk/home/aiccreport

Please note that we do have white listing in place, so your first attempt will fail. Once you have tried to launch a session, let us know what time it was, approximately, and what session so that we can check our logs and allow your access.

If you require access to other content that is not currently available via AICC, please let us know and we will add it to the list of content to be converted. Note that we will have to prioritise depending on the number of sessions and the requirement.