



Press Release 7 June 2018

NCF welcomes the new publication from the Care Quality Commission outlining nine case studies charting providers journeys from Inadequate to Good.

The publication represents a helpful focus from CQC around driving forward improvement, and gives providers of services that are struggling some clear indicators of how they can improve and transform their services.

Vic Rayner, Executive Director of the NCF says of the report:-

“Providing care services is complex and requires expert leadership and staff. This report shines a detailed light on the journey that a small number of organisations have taken to turn around their services following inspection. I am particularly pleased that the report recognises the impact of the wider community and system on the delivery of high quality services. It is imperative that care services have pride of place in the heart of their communities, and key to the success of the transformations highlighted was bringing on board people using services, friends and relatives, staff, partners, commissioners and the wider community. Quality really has to be everyone’s concern – and everyone’s driver.”

[Read the full report](#)

Find out more about the [National Care Forum](#)

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Notes for Editors:

The National Care Forum (NCF) was established in 2003, building on more than 10 years of the Care Forum, to promote quality outcomes for people receiving care services through the not-for-profit sector.

We keep members up to date with news and developments in the care sector and provide opportunities to meet and share ideas and best practice through our regular forum meetings, annual conferences and events, membership benchmarking surveys and reports and a weekly e-briefing.